

Bristol City Council Equality Impact Relevance Check



This tool will identify the equalities relevance of a proposal, and establish whether a full Equality Impact Assessment will be required. Please read the guidance prior to completing this relevance check.

What is the proposal?	
Name of proposal	Technology Enabled Care Service Model
Please outline the proposal.	<p>Create Technology Enabled Care Service – including Accessible Homes</p> <p>This option brings together all TEC activity within BCC into a single service or hub and combines the service with the existing Accessible Homes (AH) service.</p> <p>Practitioners will refer into the service when they believe TEC would be appropriate. The referrals will be outcomes-based – Practitioners specify the required outcomes and the TEC Service then performs a TEC assessment to select equipment that will realise those outcomes.</p> <p>The TEC assessment is outside of the normal Care Act assessment and could be combined with AH assessment for adaptations in citizen’s homes. A combined assessment would consider which TEC and other adaptations are necessary. The referral pathway could also be used by people external to Bristol City Council such as from Health and self-funders. This would generate additional income for the Service.</p> <p>In addition to TEC assessments, responsibilities of the hub would include:</p> <ul style="list-style-type: none"> • Training for Practitioners. • Internal and external communications. • Quality assurance – the hub will review TEC that has been installed to make sure the desired outcomes are being achieved. Financial and non-financial benefits will also be tracked and reported regularly. • Procurement, installation and maintenance of TEC if required.

	<ul style="list-style-type: none"> • Explore and test and adopt new TEC as it comes into the market. • Partner with other organisations e.g. Universities to develop novel TEC. <p>Bristol Operations Centre would continue to operate Careline and would be notified of new customers by the TEC Service.</p>
What savings will this proposal achieve?	This contributes to the savings to be delivered through the Better Lives programme.
Name of Lead Officer	Terry Dafter

Could your proposal impact citizens with protected characteristics? (This includes service users and the wider community)	
Please outline where there may be significant opportunities or positive impacts, and for whom.	
<p>The increased use of TEC has positive impacts for people with disabilities and for older people by:</p> <ul style="list-style-type: none"> • Increasing their independence by helping them to live safely in their own homes for longer. • Reducing the need for care and support. • Better safeguarding (managing risk and promoting safety). • Preventing carer breakdown. • Enabling communication thereby reducing loneliness and isolation. • Increasing wellbeing by allowing them to pursue hobbies or meaningful leisure time. 	
Please outline where there may be significant negative impacts, and for whom.	
<p>For the same two groups above, there may be an impact on loneliness and isolation if face-to-face contacts are reduced when replaced by TEC (e.g. installation of TEC decreases the number of home care visits necessary to keep a service user safe). However this is counterbalanced through the availability of devices that enable communication such as tablets.</p>	

Could your proposal impact staff with protected characteristics? (i.e. reduction in posts, changes to working hours or locations, changes in pay)	
Please outline where there may be significant opportunities or positive impacts, and for whom.	
There are significant positive staff impacts.	
Please outline where there may be negative impacts, and for whom.	
As training for staff will be necessary, staff with protected characteristics could be disadvantaged if the training is not accessible. However, all training will be delivered in	

line with current BCC policies minimising the risk of this occurring.

Is a full Equality Impact Assessment required?

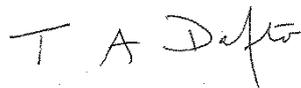
Does the proposal have the potential to impact on people with protected characteristics in the following ways:

- access to or participation in a service,
- levels of representation in our workforce, or
- reducing quality of life (i.e. health, education, standard of living)?

Please indicate yes or no. If the answer is yes then a full impact assessment must be carried out. If the answer is no, please provide a justification.

The use of TEC is decided on an individual basis through the application of a Care Act 2014 compliant assessment of need or review of a package of care. This ensures that all aspects of an individual's wellbeing are considered before TEC is used and that they are not disadvantaged in any way. Training of staff will be delivered in accordance with Bristol City Council policy and ensure that staff with protected characteristics are not disadvantaged.

Service Director sign-off and date:



Terry Dafter 16/4/2019

Equalities Officer sign-off and date:



Duncan Fleming 11/2/2019